

Thank you for choosing the bear electric kettle! This product is one of our company's electric kettle series. The inner steel and outer plastic pot body has a beautiful shape, noble and fashionable, beautiful and generous appearance, and has a dual protection function. It automatically turns off power after the water boils or dries, rotates wirelessly 360 degrees, and can be operated freely at any angle, and the product is easy to clean. 304 stainless steel seamless liner, insulation switch, inner steel and outer plastic

Product name	Electric kettle
Product model	ZDH-P17H1
Rated voltage	220v~
Rated frequency	50Hz

Dear users, thank you for purchasing and using our company's "Little Bear" brand series of products. From the date of purchase of the product (from the date of receipt by the user), you can enjoy a one-year warranty service for quality problems with a valid bill. The service commitments are as follows:

Quality issues	Return to retail store (Where Purchased)		Send for repair (Send to nearby special maintenance point)		Repair by mail (Mail back to the company)	
	Enjoy the service	Expenses borne by the user	Enjoy the service	Expenses borne by the user	Enjoy the service	Expenses borne by the user
Within 7 days	Returns, exchange, free repair	None	/	/	/	/
8-15 days		None	/	/	/	/
16-30 days	/	/	Free maintenance	None	Free maintenance	None
31-180 days	/	/	Free maintenance	None	Free maintenance	One-way shipping
181 days to 1 year	/	/	Free maintenance	None	Free maintenance	One-way shipping
More than 1 year	/	/	Paid maintenance	Maintenance fee, accessories fee	Paid maintenance	Maintenance fee, parts fee Return postage

Note:

- i** If the retailer has additional commitments, it is the retailer's responsibility. For inquiries about Xiaoxiong's special maintenance outlets, please pay attention to the official account of Xiaoxiong Electric.

Any one of the following cases is not covered by the warranty

- No purchase notes and vouchers;
- Out of warranty;
- The handwriting of purchase bills and vouchers is unclear or has been changed;
- Failure caused by the user's failure to operate in accordance with the requirements of the instruction manual;
- Damage caused by improper storage, maintenance, and use by the user;
- Household products are used for non-household use (such as production, operation, commercial use, etc.);
- Users disassemble or disassemble, modify or install other functions by themselves;
- Does not include consumables that need to be replaced from time to time (cutter head and stainless steel components, strainer, filter element, activated carbon, steaming rack) Steaming pan, power cord, coated appliances), etc.; fragile spare parts (ceramics, glass, plastics);
- Damage caused by irresistible factors (such as lightning, fire, earthquake, flood and other natural disasters);
- Products purchased from retail stores that are not authorized by Bear.

- i** Note: The warranty service is only valid in mainland China.

This product belongs to Category 1 appliances. Please use a socket of 10A or above separately. Please ensure that the grounding of the socket is valid before use.

It is strictly forbidden to use flexible mobile sockets, and it is strictly forbidden to share a socket with other electrical appliances.

Do not connect the product to an external switching device (such as a timer), nor do you connect the product to a device that is frequently turned on or off.

Do not insert foreign objects such as metal into the cooling holes or gaps, otherwise it may cause damage or the risk of electric shock.

If the power cord is damaged, in order to avoid danger, it must be replaced by professionals from the manufacturer, its maintenance department or similar departments.

When the body, base and other parts of the pot are damaged, please do not use it and send it to the designated repair service point for inspection and repair.

During use, it is strictly forbidden to move the product. If there is a problem, please unplug the power broadcast head from the broadcast seat first;

Do not drag the thread along the tip or sharp edge, press the thread or let it hang down, and keep away from heat and moisture sources.

Do not place this product on the surface of or next to a heat source, such as an air conditioner, oven, etc.

It is forbidden to use this product on unstable or dumped countertops to avoid accidents such as injury or fire caused by product dumping.

Please do not immerse the power cord, plug, machine, etc. in water or other liquids to avoid damage to this product and electric shock.

The product is prohibited from draining water to avoid risks such as short circuit and electric shock.

Do not place the product on a sealed surface (such as a dinner plate), so as not to cause water to accumulate under the product, which may cause danger.

Please turn off the power and unplug the power plug before the product is injected with water for cleaning, when the electric kettle is moved, or when not in use.

Please do not use this product to heat other objects or liquids other than water, and do not exceed the rated maximum water level when heating, so as not to cause burns caused by hot water during the work of the product. The amount of water when boiling water should not be less than 200mL, or anhydrous heating, so as not to affect the service life.

The product must be covered with an upper cover when boiling water, so as not to prevent the product from being powered off in time after the water is turned on.

When the water is boiling, high-temperature water vapor may be ejected from the spout, which can easily cause burns. Be careful not to approach the direction of the end of the spout.

After the kettle is boiled, the water vapor will condense and a small amount of water droplets will remain at the bottom of the kettle. This is a normal phenomenon and there is no safety hazard.

This product can only be used on the provided base.

This product is not suitable for use by children and people without independent behavior to avoid danger.

If the electric kettle is too full of water, boiling water may be ejected. This product is only suitable for household or similar purposes.

**Note:**

Before cleaning this product, the power plug must be unplugged to avoid the risk of electric shock or short circuit.

- When cleaning the pot body, upper lid and other parts, please wipe with a wrung wet rag.
- Do not rinse with water or immerse the product in water or other liquids.
- Do not use gasoline, turpentine, tianna water and detergent to avoid damage to the surface.
- It is recommended to wipe the inner wall of the kettle with a water-containing sponge, and do not use decontamination powder, nylon brushes, etc.
- Remove scale regularly:
 - ① Calcium oxide is a calcium precipitate formed naturally when water is heated. It often adheres to the inner wall of the kettle and the heating plate, which will affect the service life of the kettle, so the scale should be removed regularly;
 - ② Normal use (use 4-5 times a day) times, if the water quality is soft (up to 18dH), it is recommended to be once every 3 months; if the water quality is hard (over 18dH), it is recommended to be once a month;
 - ③ Mix vinegar and water in a ratio of 1:2. Put the kettle to the "up water level" position, then press the switch button to make the kettle enter the working state, and wait for it to automatically switch off;
 - ④ After keeping the mixture in the kettle for 24 hours, pour out the mixture, and then add water to the " Turn on the "water level" position to make the kettle work again;
 - ⑤ Pour out the boiling water to remove the scale, and finally clean the inside of the kettle with clean water;
 - ⑥ If there is still scale in the kettle, you can repeat the above steps.

**Note:**

You can also use an appropriate descaling agent, in this case, please follow the instructions on the descaling agent package.

- When not in use for a long time, clean it, wait for it to be fully dried, then pack it and store it in a dry place.

Basic operation steps

i **Warm reminder:**
For the first time, the boiled water is not suitable for drinking. The liner should be carefully cleaned after cooling to ensure the hygiene of drinking water.

• Water filling

When filling the water, take the body of the pot away from the base. After filling the water, dry the water splashed on the body of the pot and the bottom of the kettle.

i **Note:**

1. The amount of water injected must not be less than 200mL to prevent fever from being in a dry state.
2. The amount of water injected shall not be higher than the water level line of the "upper level" of the water level ruler to avoid excessive water injection and boiling overflowing the kettle.
3. After filling the water, be sure to put the lid in place.

• Turn on the power and boil water

Place the kettle evenly on the base of the kettle to ensure good contact.

Plug the kettle base power cord into a power outlet.

Press the water boiling switch button of the kettle (turn the switch to "on"), and it is in the ON position. At this time, the kettle starts to work, and the work indicator light is on.

When the water boils, the switch button will automatically trip, at this time the switch button is in the "off" position, and the working indicator light is off (if you need to stop boiling water during the boiling process, just turn the switch on the "off" position).

If heat preservation is required, press the "I" end of the heat preservation switch on the base of the pot body, and the heat preservation indicator light will turn on, and the product will start heat preservation work.

After the water boils, hold the handle and lift the electric kettle away from the base, then pour the water for drinking.

• Boil again

If you need to boil again, wait 60 seconds before you can press the kettle button switch again.

i **Note:**
If you press and hold the switch forcibly, it will damage the switch of the kettle.

Fault phenomenon	Reason statement	Exclusion method
The kettle does not work	The power plug is not connected properly	Please check the connection of the power plug
	Damaged power cord	Please go to the Bear after-sales service for replacement before use
	When the kettle is dry, the protection device will activate to turn off the power	After the power is turned off, please add an appropriate amount of cold water to the kettle
Hot water smells bad	Usually this phenomenon occurs when used for the first time	1. Boil water 1 to 2 times according to the method of use 2. If there is still a problem, add water to the pot to the maximum mark, add 2 teaspoons baking soda, bring the water to a boil, then drain
There is scale generation in the pot or The water in the pot becomes muddy and oily	This is caused by the hard water in local area and the calcium carbonate and magnesium bromide in the water.	Remove limesacale in time
Too loud during boiling	When dirt such as scale adheres to the inner pot, the sound of boiling becomes louder	

i **Note:** After analyzing the above phenomena, the fault still cannot be eliminated, please contact the company's maintenance point or dealer, and it is strictly forbidden for non-professionals to disassemble the machine by themselves.